



Please follow these helpful tips to make your outdoor concert experience smooth, safe, and unforgettable.

Box Office Tips

- Guests can pick up their tickets from our inside Box Office up until one hour prior to gates opening.
- The indoor Box Office is open from 9 am until 10:00 pm 7 day a week.
- Please have your driver's license or state identification card ready when picking up tickets.
- Take a screenshot of your ticket, especially if it was purchased from a third party, so that you have it on your phone. Soaring Eagle doesn't provide guest Wi-Fi outdoors.

Third-Party Tickets

- Soaring Eagle Box Office is unable to print or reprint third-party tickets. If tickets are purchased from a third party (i.e., Ticketmaster, StubHub, Eventbrite, Promotix, Seat Geek, etc.) tickets need to be printed or added to your Apple wallet before your arrival.
- A business center is available to guests if they need to access their third party account or print off a ticket. Stop at the Front Desk to get a room key to enter the business center. The computer is already logged in. From there they should proceed as normal to access their email or site they used for purchase. A printer is available in the business center.

Adding your tickets to your virtual wallet

Below are steps to assist you in adding your tickets to your Apple Wallet.

- 1.** Open the app, email, notification, or other communication that contains your ticket.
- 2.** Tap Add to Apple Wallet
- 3.** Follow the instructions on the screen
- 4.** If necessary, tap Add in the upper right corner.

Note: When you add your ticket to the Wallet app on your iPhone, you automatically add it to the Wallet app on your paired Apple Watch.